Contents

About this guide................................................................................................................................................. 4
Supported operating environments.................................................................................................................... 5

Chapter 1: Introduction to Control Center.......................................................... 7
  Introduction to Control Center......................................................................................................................... 7
  Docker and Control Center storage drivers..................................................................................................... 8

Chapter 2: Hardware requirements................................................................. 9
  Master host resource requirements.................................................................................................................. 9
  Resource pool host requirements................................................................................................................... 11

Chapter 3: Operating system requirements................................................ 12
  Networking requirements................................................................................................................................. 12
  Security considerations................................................................................................................................... 13

Chapter 4: Packaging and interface access.................................................. 15
  Packaging considerations................................................................................................................................. 15
  Supported clients and browsers...................................................................................................................... 15

Chapter 5: High-availability deployments..................................................... 17
  Prerequisites................................................................................................................................................. 17
  Planning a high-availability deployment......................................................................................................... 17
  Fencing......................................................................................................................................................... 18

Appendix A: Storage management on Linux hosts....................................... 20
  Identifying storage devices and their configuration...................................................................................... 20
  Creating primary partitions............................................................................................................................ 21
  Creating a swap partition................................................................................................................................. 22
About this guide

*Zenoss Resource Manager Installation Guide* provides detailed information about preparing to install Zenoss Resource Manager (Resource Manager).

### Related publications

<table>
<thead>
<tr>
<th>Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Zenoss Resource Manager Administration Guide</em></td>
<td>Provides an overview of Resource Manager architecture and features, as well as procedures and examples to help use the system.</td>
</tr>
<tr>
<td><em>Zenoss Resource Manager Configuration Guide</em></td>
<td>Provides required and optional configuration procedures for Resource Manager, to prepare your deployment for monitoring in your environment.</td>
</tr>
<tr>
<td><em>Zenoss Resource Manager Installation Guide</em></td>
<td>Provides detailed information and procedures for creating deployments of Control Center and Resource Manager.</td>
</tr>
<tr>
<td><em>Zenoss Resource Manager Planning Guide</em></td>
<td>Provides both general and specific information for preparing to deploy Resource Manager.</td>
</tr>
<tr>
<td><em>Zenoss Resource Manager Release Notes</em></td>
<td>Describes known issues, fixed issues, and late-breaking information not already provided in the published documentation set.</td>
</tr>
<tr>
<td><em>Zenoss Resource Manager Upgrade Guide</em></td>
<td>Provides detailed information and procedures for upgrading deployments of Resource Manager.</td>
</tr>
</tbody>
</table>

### Additional information and comments

If you have technical questions about this product that are not answered in this guide, please visit the *Zenoss Support* site or contact Zenoss Support.

Zenoss welcomes your comments and suggestions regarding our documentation. To share your comments, please send an email to docs@zenoss.com. In the email, include the document title and part number. The part number appears at the end of the list of trademarks, at the front of this guide.
Supported operating environments

The following topic describes the supported operating environments for installing and using Control Center and Resource Manager:

- Supported compatibility matrix and host operating systems
- Supported hypervisors
- Supported public cloud platforms
- Supported client operating systems and browsers

Table 1: Supported compatibility matrix and host operating systems

<table>
<thead>
<tr>
<th>Resource Manager</th>
<th>Control Center</th>
<th>Supported host OS</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.1.7</td>
<td>1.1.5, 1.1.6, 1.1.7, 1.1.8</td>
<td>RHEL/CentOS 7.1 or 7.2 (64-bit)</td>
</tr>
<tr>
<td>5.1.6 - Internal Release Only</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.1.5</td>
<td>1.1.5, 1.1.6, 1.1.7</td>
<td>RHEL/CentOS 7.1 or 7.2 (64-bit)</td>
</tr>
<tr>
<td>5.1.4</td>
<td>1.1.5, 1.1.6, 1.1.7</td>
<td>RHEL/CentOS 7.1 or 7.2 (64-bit)</td>
</tr>
<tr>
<td>5.1.3</td>
<td>1.1.2, 1.1.3, 1.1.5</td>
<td>RHEL/CentOS 7.1 or 7.2 (64-bit)</td>
</tr>
<tr>
<td>5.1.2</td>
<td>1.1.2, 1.1.3</td>
<td>RHEL/CentOS 7.1 or 7.2 (64-bit)</td>
</tr>
<tr>
<td>5.1.1</td>
<td>1.1.1, 1.1.2</td>
<td>RHEL/CentOS 7.1 or 7.2 (64-bit)</td>
</tr>
</tbody>
</table>

Table 2: Supported hypervisors

<table>
<thead>
<tr>
<th>Hypervisor</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware vSphere</td>
<td>5.0, 5.1, 5.5, 6.0</td>
</tr>
<tr>
<td>Microsoft Hyper-V</td>
<td>Version 2.0 with Windows Server 2008 R2 SP1</td>
</tr>
<tr>
<td></td>
<td>Version 3.0 with Windows Server 2012 and 2012 R2</td>
</tr>
</tbody>
</table>

Table 3: Supported public cloud platforms

<table>
<thead>
<tr>
<th>Public cloud platform</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon Web Services (AWS)</td>
<td>Only for collectors; deploying Resource Manager and Control Center on this cloud platform is NOT supported.</td>
</tr>
<tr>
<td>Microsoft Azure</td>
<td></td>
</tr>
</tbody>
</table>

Table 4: Supported client operating systems and browsers

<table>
<thead>
<tr>
<th>Client OS</th>
<th>Supported Browsers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7 and 8.1</td>
<td>Internet Explorer 11 (enterprise mode is supported)</td>
</tr>
<tr>
<td></td>
<td>Internet Explorer 10</td>
</tr>
<tr>
<td></td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 30 and above</td>
</tr>
<tr>
<td>Client OS</td>
<td>Supported Browsers</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>-------------------------------</td>
</tr>
<tr>
<td>Windows Server 2012 R2</td>
<td>Firefox 30</td>
</tr>
<tr>
<td></td>
<td>Chrome 36</td>
</tr>
<tr>
<td>Macintosh OS/X 10.9</td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 36 and above</td>
</tr>
<tr>
<td>Ubuntu 14.04 LTS</td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 37 and above</td>
</tr>
<tr>
<td>Red Hat Enterprise Linux 6.5, CentOS 6.5</td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 37 and above</td>
</tr>
</tbody>
</table>

**Note**

- All browsers must have Adobe® Flash® Player 11 installed, or a more recent version.
- Compatibility mode is not supported in Internet Explorer.
This chapter introduces Control Center, an open-source application service orchestrator based on Docker. Starting with release 5.0, Resource Manager is an application managed by Control Center.

Introduction to Control Center

Control Center is a platform-as-a-service framework that can manage Resource Manager and any other Docker application, from a simple web application to a multi-tiered stateful application stack. Control Center is based on a service-oriented architecture, which enables applications to run as a set of distributed services spanning hosts, datacenters, and geographic regions.

Control Center includes the following, key features:

- Intuitive HTML5 interface for deploying and managing Resource Manager
- Integrated backup and restore, and incremental snapshot and rollback support
- Centralized logging, through Logstash and ElasticSearch
- Support for database services and other persistent services
- Encrypted communications among all services and containers

Docker fundamentals

Note This section is a summation of the architecture description provided by Docker, customized for Resource Manager. For additional information, refer to the Docker site.

Docker provides convenient tools that make use of the cgroups feature of the Linux kernel to develop, distribute, and run applications. Docker internals include images, registries, and containers.

Docker images

Docker images are read-only templates that are used to create Docker containers. Images are easy to build, and image updates are change layers, not wholesale replacements.

Docker registries

Docker registries hold images. The Resource Manager appliance includes a private Docker registry that holds the images of the Resource Manager application.

Docker containers

Docker containers have everything needed to run an instance of an application, and are created from images. The Resource Manager application includes many different containers, and each container is used to run one or more instances of a specific service.
Control Center terms and concepts

**application**
A collection of one or more software programs that have been converted into Docker containers. For example, Resource Manager.

**resource pool**
A collection of one or more hosts, each with its own compute, network, and storage resources. The name of the default resource pool is `default`.

**resource pool host**
A host that runs the application services scheduled for the resource pool to which it belongs. A system may be configured as agent and master, or just agent, or just master.

**master host**
The host that runs the application services scheduler, the Docker registry, the distributed file system, and other internal services, including the server for the Control Center browser interface. A system may be configured as agent and master, or just agent, or just master. Only one system in a Control Center cluster may be the master.

**cluster**
The collection of hosts in one or more Control Center resource pools.

Docker and Control Center storage drivers

Starting with release 1.1.1, Control Center includes the `devicemapper` storage driver for application data. The Control Center driver is based on the Docker `devicemapper` storage driver, which in turn is based on the [device mapper framework of the Linux kernel](https://www.kernel.org/doc/Documentation/device-mapper).

The key feature of the drivers is their use of thin provisioning, a virtualization method that allocates data blocks only when data is written. (The traditional method is to allocate data blocks when a file system is created, before any data is written.) Thin provisioning enables snapshots, a time-efficient and space-efficient method of copying data, and enables making a device appear to have more physical data blocks than are actually available (as long as some blocks are unfilled). Also, thin-provisioned storage can be extended without having to move data from one physical partition to another.

For Docker and for Control Center, Logical Volume Manager (LVM) tools are used to create thin-provisioned storage, in thin pools. A thin pool includes an area for metadata (a small percentage of the total) and an area for the data itself. To simplify creating thin pools, Control Center includes `serviced-storage`, a utility that calls the LVM tools. The utility may be used to create thin pools for use by Docker's `devicemapper` storage driver as well as for the Control Center `devicemapper` storage driver.

For Docker data storage, the recommended storage layout is a device mapper thin pool on one or more primary partitions. Docker's `devicemapper` storage driver may be used in `loop-lvm` mode on loopback-mounted sparse files. However, `loop-lvm` mode is not recommended for production use, and Zenoss strongly recommends using a device mapper thin pool for Docker storage, in all deployment scenarios.

For Control Center application data storage, the recommended (and default) storage driver is `devicemapper`, and the recommended layout is a device mapper thin pool on one or more primary partitions.
Hardware requirements

Control Center and Resource Manager require real or virtual hosts that implement the 64-bit version of the x86 instruction set, and support Red Hat Enterprise Linux (RHEL) 7.1 or 7.2, or CentOS 7.1 or 7.2. Hardware resource requirements vary by role (master or resource pool host) and by the services assigned to the resource pool to which a host belongs.

Master host resource requirements

Control Center requires a real or virtual master host that implements the 64-bit version of the x86 instruction set, and supports RHEL/CentOS 7.1 or 7.2.

Zenoss recommends that all production deployments include a minimum of three hosts: One master host and two resource pool hosts. In this case, the master host is in its own, separate resource pool, and runs only Control Center internal services. For multi-host configurations in which the master host is in its own resource pool, the master host requires the following resources:

- 4 CPU cores (64-bit only; real or virtual)
- 16GB Random-access memory (RAM)
- 1 network interface controller (must support TCP/IP and IPv4)
- Local or remote high-performance storage (detailed separately)

For single-host deployments, the Control Center master host runs all Control Center internal services and all Resource Manager application services, and requires the following resources:

- 8 CPU cores (64-bit only; real or virtual)
  - 8 (minimum)
  - 16+ (recommended)
- Random-access memory (RAM)
  - 32GB (minimum)
  - 48GB+ (recommended)
- 1 network interface controller (must support TCP/IP and IPv4)
- Local or remote high-performance storage (detailed separately)

Note  An under-resourced master host does not function properly. Please do not deploy Control Center and Resource Manager on a master host that does not meet the minimum requirements.
Master host storage requirements

The Control Center master host requires high-performance local or remote storage to function properly. For most deployments, solid-state disk (SSD) devices that are directly attached to the master host provide an excellent storage solution, and Zenoss recommends them.

Storage-area network (SAN) systems are also supported. The overall response times and configuration of a SAN affect the performance and stability of Control Center, and therefore, Resource Manager. For example, ZooKeeper (a key internal service of Control Center) is sensitive to storage latency greater than 1000 milliseconds. Zenoss recommends using only high-performance SAN systems, and assigning separate logical unit numbers (LUNs) for each mounted path.

In addition to the storage required for its operating system, a Control Center master host requires the following storage areas:

**Docker data storage**
- Size: 50GB (minimum)
- Type: Device mapper thin pool
- Mount point: None

The Docker data storage area contains the images and snapshots of the containers it manages.

To prepare for installation, simply create a primary partition. The thin pool is created during the installation process.

**Control Center internal services data**
- Size: 50GB (minimum)
- Type: XFS file system
- Mount point: /opt/serviced/var/isvcs

The storage area for Control Center internal services data contains a variety of run-time data, including the ZooKeeper data. ZooKeeper requires consistently fast storage, so ideally, the primary partition for Control Center internal services is on a separate, high-performance device that has only one primary partition.

To prepare for installation, simply create a primary partition or logical volume. The XFS file system for a local partition is created during the installation process.

**Application data**
- Size: 300GB (minimum)
- Type: Device mapper thin pool
- Mount point: None

The storage area for Control Center application data provides space for Resource Manager databases.

Resource Manager data storage requirements vary by collection rate. For example, collecting 25,000 metrics per second can require 1.5TB of storage in 90 days. For more information about sizing this storage area, contact your Zenoss representative.

To prepare for installation, simply create a primary partition. The thin pool is created during the installation process.

**Application data backups**
- Size: 150GB (minimum; at least 50% of the application data size)
- Type: XFS file system, or any Linux-compatible file system
- Mount point: /opt/serviced/var/backups

The storage area for Control Center backups can be a local partition or a remote file server. The Control Center browser interface stores backup files in this storage area, and uses a subdirectory for temporary files that are created during a restore. Backup files are very large (in the default configuration, it includes the metrics database) and the restore directory uses an equivalent amount. For more information about sizing this location, contact your Zenoss representative.
Hardware requirements

This path does not require a dedicated partition or logical volume, but Zenoss recommends providing one. Otherwise, this path is part of the root partition or logical volume, and could overfill it, which would crash the master host.

To prepare for installation, simply create a primary partition or a logical volume, or reserve an area on a remote file server. The XFS file system for a local partition is created during the installation process. Likewise, the installation instructions include steps for mounting a remote file server.

Control Center metadata (high-availability systems only)

Size: 1GB
Type: XFS file system
Mount point: /opt/serviced/var/volumes

The storage area for Control Center metadata is required to mirror the data between the master nodes in high-availability deployments only.

To prepare for installation, simply create a primary partition. The XFS file system is created during the installation process.

Resource pool host requirements

Control Center requires real or virtual resource pool hosts that implement the 64-bit version of the x86 instruction set, and support RHEL/CentOS 7.1 or 7.2.

For resource pool hosts supporting the recommended multi-host configuration, in which the master host is in its own, separate resource pool, the resources of resource pool hosts must support all Resource Manager application services. In this case, each host must provide the following resources:

- 8 CPU cores (64-bit only; real or virtual)
- Random-access memory (RAM)
  - 32GB (minimum)
  - 48GB+ (recommended)
- 1 network interface controller (must support TCP/IP and IPv4)
- Local or remote high-performance storage (detailed separately)

In all cases, the hosts in resource pools need enough RAM, CPU, and storage resources to support the services assigned to the pool. In all cases, the resources of all hosts in a resource pool should be identical.

Resource pool host storage requirements

Like master hosts, Control Center resource pool hosts require high-performance local or remote storage to function properly. For most deployments, solid-state disk (SSD) devices that are directly attached to the host provide an excellent storage solution, and Zenoss recommends them.

Storage-area network (SAN) systems are also supported. The overall response times and configuration of a SAN affect the performance and stability of Control Center, and therefore, Resource Manager. Zenoss recommends using only high-performance SAN systems, and assigning separate logical unit numbers (LUNs) for each mounted path.

In addition to the storage required for its operating system, the typical Control Center resource pool host only requires storage for Docker data. The characteristics of, and preparation for, this storage area are identical to those of the master host.

For resource pool hosts supporting the recommended multi-host configuration, in which the master host is in its own, separate resource pool, two resource pool hosts require an additional storage area. The area is used for Control Center internal services data, so that the hosts can participate in a ZooKeeper ensemble. The characteristics of, and preparation for, this storage area are identical to those of the master host.
Operating system requirements

Control Center and Resource Manager require the 64-bit version of the following Linux distributions.

- Red Hat Enterprise Linux (RHEL) 7.1 or 7.2
- CentOS 7.1 or 7.2

All versions of the Linux kernel included in these releases, and all subsequent updates, are supported. However, Zenoss encourages you to keep the kernel up-to-date.

Control Center and Resource Manager are tested on operating system platforms that are installed and configured with standard options.

The RHEL/CentOS 7.x distributions provide a variety of server configurations. Docker and Control Center are tested and supported the Minimal Install configuration, when the NFS and NTP packages are installed as well.

Control Center relies on the system clock to synchronize its actions. The installation procedures include steps to add the Network Time Protocol (NTP) daemon to all hosts. By default, the NTP daemon synchronizes the system clock by communicating with standard time servers available on the internet. You may configure the daemon to use a timeserver in your environment, instead.

**Note** Because of the reliance on the system clock, pausing a virtual machine that belongs to a Control Center cluster is not supported.

Networking requirements

On startup, Docker creates the `docker0` virtual interface and selects an unused IP address and subnet (typically, 172.17.0.1/16) to assign to the interface. The virtual interface is used as a virtual Ethernet bridge, and automatically forwards packets among real and virtual interfaces attached to it. The host and all of its containers communicate among one another through this virtual bridge.

Docker can only check directly-connected routes, so the subnet it chooses for the virtual bridge may be inappropriate for your environment. To customize the virtual bridge subnet, refer to Docker's advanced network configuration article.

The default configurations of firewall utilities such as `FirewallD` include rules that can conflict with Docker, and therefore, Control Center and Resource Manager. The following interactions illustrate the conflicts:

- The `firewalld` daemon removes the DOCKER chain from `iptables` when it starts or restarts.
- Under `systemd`, `firewalld` is started before Docker. However, if you start or restart `firewalld` while Docker is running, you need to restart Docker.
If you are using a firewall utility, please ensure that it does not conflict with Docker.

If you are not using a firewall utility, your firewall settings may still prevent communications over the Docker virtual bridge. This occurs when `iptables` INPUT rules restrict most traffic. To ensure that the bridge works properly, append an INPUT rule to your `iptables` configuration that allows traffic on the bridge subnet. For example, if `docker0` is bound to 172.17.42.1/16, then the following, non-specific command ensures that the bridge works.

```
iptables -A INPUT -d 172.17.0.0/16 -j ACCEPT
```

**Note**  The preceding command is only an example. Please consult your networking specialist before modifying your `iptables` configuration.

### Additional requirements

Control Center requires a 16-bit, private IPv4 network for virtual IP addresses. The default network is 10.3/16. If the default network is already in use in your environment, you may select any valid IPv4 16-bit address space during installation.

This release of Control Center relies on Network File System (NFS) for its distributed file system implementation. For this reason, hosts in a Control Center cluster may not run a general-purpose NFS server, and all hosts require NFS.

All hosts in Control Center resource pools must:

- be able to resolve the hostnames of all other resource pool hosts to IPv4 addresses (for example, if the public IP address of your host is 192.0.2.1, then the `hostname -i` command should return `192.0.2.1`)
- respond with an IPv4 address other than `127.x.x.x` when `ping Hostname` is invoked
- return a unique result from the `hostid` command

### Security considerations

During installation, Control Center has no knowledge of the port requirements of the applications it is to manage, so the installation procedure includes disabling the firewall. After both Control Center and Resource Manager are installed, you may close unused ports.

Control Center includes a virtual multiplexer (mux), to aggregate the UDP and TCP traffic among the services it manages. The aggregation is opaque to services, and mux traffic is encrypted when it travels among containers on remote hosts. (Traffic among containers on the same host is not encrypted.) The mux, along with the distributed file system, enables Control Center to deploy services to any pool host, rapidly. The mux also reduces the number of open ports required on a Control Center host to a predictable set.

The following illustration identifies the ports that Control Center requires for its operations. All of the ports except 4979 are configurable. All traffic is TCP.

**Note**  Control Center relies on the system clock to synchronize its actions, and indirectly, NTP, to synchronize clocks among multiple hosts. In the default configuration of `ntpd`, the firewalls of master and resource pool hosts must support an incoming UDP connection on port 123.
**Additional considerations**

- To gain access to the Control Center browser interface, users must have login accounts on the Control Center master host. (Pluggable Authentication Modules (PAM) is supported.) By default, the users must be members of the `wheel` group.
- The `serviced` startup script sets the hard and soft open files limit to 1048576, but does not modify the `/etc/sysconfig/limits.conf` file.
- Control Center does not support `Security Enhanced Linux` in enforcing mode. The installation procedures include steps to set the mode to disabled.
- The `firewalld` service can conflict with Docker, and therefore, Control Center and Resource Manager. For more information, see `Networking requirements` on page 12.

---

**Figure 1: Port requirements for Control Center hosts**
Packaging and interface access

This chapter describes how Control Center and Resource Manager are packaged and distributed, and specifies the supported browsers for the Control Center and Resource Manager browser interfaces.

Packaging considerations

Control Center is designed to support any application that includes one or more services that are built into Docker containers. A service definition template contains the specifications of application services, in JSON format. The definition of each service includes the IDs of the Docker images needed to run the service.

Control Center, and the service definition templates for Resource Manager, are distributed as Redhat (yum/rpm) packages. The packages are available at public repositories maintained by Zenoss. The Docker images that Resource Manager requires are available at the Zenoss Docker Hub repository. So, the default installation process requires internet access. However, all of the repositories may be mirrored, so offline installations are supported as well.

Note: To install Resource Manager, you need a login account for the Docker Hub repository, and permission to pull Zenoss images from it. For more information, see Creating a Docker Hub account on page 15.

The Docker, Control Center, and Resource Manager packages require approximately 5GB of storage space.

Creating a Docker Hub account

This procedure shows how to set up a Docker Hub account that is authorized to pull Resource Manager images.

1. In a web browser, create a Docker Hub account.
   You may use any account name and password.

   Note: The email address for this Docker Hub account must be the same address you use for support.zenoss.com.

2. Open a support ticket at support.zenoss.com.
   a. In the Subject field, enter: Docker Account Activation.
   b. In the Body field, enter your Docker Hub account user name.

Supported clients and browsers

The client operating systems and Web browser combinations supported for this release:
### Table 5: Supported client operating systems and browsers

<table>
<thead>
<tr>
<th>Client OS</th>
<th>Supported Browsers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7 and 8.1</td>
<td>Internet Explorer 11 (enterprise mode is supported)</td>
</tr>
<tr>
<td></td>
<td>Internet Explorer 10</td>
</tr>
<tr>
<td></td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 30 and above</td>
</tr>
<tr>
<td>Windows Server 2012 R2</td>
<td>Firefox 30</td>
</tr>
<tr>
<td></td>
<td>Chrome 36</td>
</tr>
<tr>
<td>Macintosh OS/X 10.9</td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 36 and above</td>
</tr>
<tr>
<td>Ubuntu 14.04 LTS</td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td></td>
<td>Chrome 37 and above</td>
</tr>
<tr>
<td>Red Hat Enterprise Linux 6.5,</td>
<td>Firefox 30 and above</td>
</tr>
<tr>
<td>CentOS 6.5</td>
<td>Chrome 37 and above</td>
</tr>
</tbody>
</table>

**Note**

- All browsers must have Adobe® Flash® Player 11 installed, or a more recent version.
- Compatibility mode is not supported in Internet Explorer.
High-availability deployments

Control Center and Resource Manager may be deployed in a high-availability configuration. As much as possible, high-availability deployments minimize downtime caused by the failure of hardware components or operating system services in a Control Center master host.

This chapter describes an Active-Passive high-availability deployment without geo-diversity that uses Pacemaker, Corosync, and Distributed Replicated Block Device (DRBD). To install this configuration, at least two identical Control Center master hosts, and two resource pool hosts, are required. One of the master hosts is the primary node in the high-availability cluster, and the other (secondary node) stands by, ready to take over the role of Control Center master host, if the primary node fails or otherwise becomes unavailable. This configuration lacks geo-diversity because the primary and secondary nodes are located in the same facility. As such, this configuration provides no protection against a facility catastrophe.

Prerequisites

In addition to the requirements for Control Center hosts detailed in the preceding chapters, the hosts in a high-availability deployment require the following, additional characteristics or resources:

- Two identical hosts to serve as primary and secondary nodes in the role of Control Center master host in a separate resource pool.
- Two or more identical hosts to serve as resource pool hosts. Resource pool hosts do not need to be members of the high-availability cluster, because Control Center simply restarts services on other hosts if a host becomes unavailable. So, each resource pool must include $N+1$ hosts, where $N$ is the number of hosts needed to satisfy the performance and scalability requirements of the pool.
- For primary and secondary nodes that contain only one network-interface card, the network they use to communicate must support multicast.
- A supported fencing device. When fencing is employed, two network interface cards per node in the high-availability cluster is recommended.

Planning a high-availability deployment

The recommended deployment architecture includes the following characteristics:

- The primary and secondary nodes each have two NICs, with one NIC dedicated to disk synchronization via DRBD, and the other NIC dedicated to Control Center and Resource Manager application traffic.
- If both of the nodes in the high-availability cluster have two NICs, the traffic for each NIC must be routed through separate subnets.
- Resource Manager services are deployed on dedicated Control Center resource pool hosts outside of the high-availability cluster.
- Fencing is employed on production high-availability clusters.

Having two NICs on each HA cluster node allows network traffic required for disk synchronization (DRBD) to be separated from network traffic required by the application itself. This results in more up-to-date disk synchronization and better network responsiveness from the Control Center and Resource Manager applications. However, if you do not have two identical, dual-NIC machines available, it is still possible to deploy an HA cluster with single-NIC servers.

Use two hosts for the Control Center master host, where the two are configured in an active/passive configuration. These two hosts will only be used for running Control Center itself. They should not be used for running Resource Manager. To run Resource Manager, plan on deploying at least an additional two resource pool hosts. Only the Control Center master hosts will be configured in an active/passive cluster.

Fencing is a critical consideration. Fencing is a technique to ensure that a failed node in the cluster is completely stopped. This avoids situations where runaway processes on the failed node continue trying to use shared resources, resulting in application conflicts or conflicts with the cluster management software. The enormous number of fencing solutions makes it impractical for Zenoss to document solutions for every possible scenario. Control Center administrators must work with their IT departments to implement a fencing solution that works for their particular infrastructure. While fencing is recommended for production environments, Control Center administrators who want to stand up an initial test deployment of a Control Center high-availability cluster can do so without fencing, and then add fencing later.

### Fencing

When all components are deployed and you have verified operation of Resource Manager and basic cluster failover in a controlled scenario, you are ready to configure and enable fencing in your production environment. Fencing is an automated means of isolating a node that appears to be malfunctioning to protect the integrity of the DRBD volume(s).

We recommend placing the fencing device on the public network. The reason for placing the fencing device on the public network is explained by how fencing and communication work in various implementations. In this case the two implementations are a public versus a private network interface for fencing communications.

**Note** If you do not define a fencing method, your failover will fail with an error `no method defined` when the cluster attempts to fail over to the backup node.

### Using a private network interface

Although it is possible to pass heartbeat communication through a private network interface, it requires a complex fencing system that is prone to issues. (See Quorum Disk documentation on the Red Hat website.) For example, consider a heartbeat communication that passes through the private network interface. If the private network link fails for either of the nodes, heartbeat communications fail. Each node perceives the other as offline although the active node is still online from the user’s point of view. Because the nodes perceive each other to be offline, each machine initiates fencing of the other node. Both nodes can access the fencing device because the public network links of both nodes are still functioning. The fencing device successfully fences, or shuts down both machines. Fencing both nodes leaves the cluster without a healthy, functioning node online. The complicated work around for this scenario is:

1. Move the fencing device to the private network.
2. Renumber the fencing device.
3. Reconfigure systems that use the fencing device.
Using a public network interface

If heartbeat communications pass through the public network and the link for a node goes down, both nodes still try to fence each other. The difference in this case is that the node with the down public network link cannot communicate with the fencing device. This means that the healthy node can fence the unhealthy node, but the unhealthy node cannot fence the healthy node.
This appendix includes basic procedures for managing storage on a Linux host.

Identifying storage devices and their configuration

Perform this procedure to identify the block storage devices attached to a host, and learn how the devices are configured.

1. Log in to the target host as root, or as a user with superuser privileges through a terminal session.
2. Display the block storage devices attached to the host and their configuration.

```
lsblk --output=NAME,SIZE,TYPE,FSTYPE,MOUNTPOINT
```

Example result:

<table>
<thead>
<tr>
<th>NAME</th>
<th>SIZE</th>
<th>TYPE</th>
<th>FSTYPE</th>
<th>MOUNTPOINT</th>
</tr>
</thead>
<tbody>
<tr>
<td>sda</td>
<td>128G</td>
<td>disk</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>-sda1</td>
<td>500M</td>
<td>part</td>
<td>xfs</td>
</tr>
<tr>
<td></td>
<td>-sda2</td>
<td>127.5G</td>
<td>part</td>
<td>LVM2_member</td>
</tr>
<tr>
<td></td>
<td></td>
<td>-centos_c15246-swap</td>
<td>24.8G</td>
<td>lvm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>-centos_c15246-root</td>
<td>50G</td>
<td>lvm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>-centos_c15246-home</td>
<td>52.6G</td>
<td>lvm</td>
</tr>
<tr>
<td>sdb</td>
<td>768G</td>
<td>disk</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sdc</td>
<td>768G</td>
<td>disk</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sr0</td>
<td>1024M</td>
<td>rom</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The preceding result shows three disks (sda, sdb, and sdc) and one CD/DVD drive (sr0). There are no primary partitions on sdb or sdc. There are two primary partitions on sda: sda1 and sda2.

- sda1 is devoted to /boot, and formatted with the XFS file system.
- Partition sda2 includes the following logical volumes, which are managed by LVM:
  - a swap volume, formatted as such
  - a volume for root (/), formatted as XFS
  - a volume for /home, formatted as XFS

For more information about lsblk, enter man lsblk.
Creating primary partitions

To perform this procedure, you need:

- The password of the root user account on a Linux host, or of a user account that belongs to the wheel group.
- A Linux host with at least one local or remote disk.

This procedure demonstrates how to create primary partitions on a disk. Each primary partition may be formatted as a file system or swap space, used in a device mapper thin pool, or reserved for future use. Each disk must have one primary partition, and may have four. If you are uncertain whether a disk is partitioned, see the preceding topic.

**Note** Data present on the disk you select is destroyed by this procedure. Please ensure that data present on the disk is backed up elsewhere, or no longer needed, before proceeding.

1. Log in to the target host as root, or as a user with superuser privileges.
2. Start the partition table editor for the target disk.
   - In this example, the target disk is /dev/sdb, and it has no entries in its partition table.

   ```
   cfdisk /dev/sdb
   ```

   **Figure 2: Initial screen**

   ![Initial screen](image)

   The `cfdisk` command provides a text user interface (TUI) for editing the partition table. The following list describes how to navigate through the interface:

   - To select an entry in the table, use the up and down arrow keys. The current entry is highlighted.
   - To select a command from the menu at the bottom of the interface, use the left and right arrow keys, or Tab and Shift-Tab. The current command is highlighted.
   - To choose a command, press the Enter key.
   - To return to the previous level of the menu, press the Esc key.
   - To exit the interface, select Quit from the menu, and then press the Enter key.

   For more information about `cfdisk`, enter `man cfdisk`.

3. Create a new partition.
   - Repeat the following substeps for each primary partition to create. You may create four primary partitions on a disk.
     a. Select the table entry with the value Free Space in the FS Type column.
     b. Select [New], and then press the Enter key.
     c. Select [Primary], and then press the Enter key.
d At the **Size (in MB)** prompt, enter the size of the partition to create in megabytes, and then press the **Enter** key.

To accept the default value, which is all of the free space on the disk, just press the **Enter** key.

e **Note** If you created a single partition that uses all of the available disk space, skip this substep.

Optional: Select **[Beginning]**, and then press the **Enter** key.

**Figure 3: One primary partition**

4 Write the partition table to disk, and then exit the partition table editor.

a Select **[Write]**, and then press the **Enter** key.

b At the **Are you sure...** prompt, enter **yes**, and then press the **Enter** key.

You can ignore the warning about a bootable partition.

c Select **[Quit]**, and then press the **Enter** key.

### Creating a swap partition

To perform this procedure, you need:

- A host with one or more local disks, with at least one unused primary partition.
- The password of the **root** account on the host, or of a user that is a member of the **sudo** or **wheel** group.

Perform this procedure to configure a primary partition on a local disk as swap space. Typically, configuring one swap partition or swap file on each local disk maximizes swap space performance.

**Note** This procedure does not use Logical Volume Manager (LVM) tools to create a swap space. For more information about LVM, refer to your operating system documentation.

1 Log in to the target host as **root**, or as a user with superuser privileges.

2 Identify one or more primary partitions for use as swap space.

```
lsblk -p --output=NAME,SIZE,TYPE,FSTYPE,MOUNTPOINT
```

3 Create and enable swap space on each target primary partition.

a Disable swapping on all swap devices.

```
swapoff -a
```

b Create swap space.

Repeat the following command for each primary partition to use as swap space.
Replace *Device* with the path of a primary partition:

```
mkswap Device
```

c  Update the file system table.
Repeat the following command for each swap partition created in the previous substep.
Replace *Device* with the path of a swap partition:

```
echo "Device swap swap defaults 0 0" >> /etc/fstab
```

d  Enable swapping on all swap devices.

```
swapon -a
```